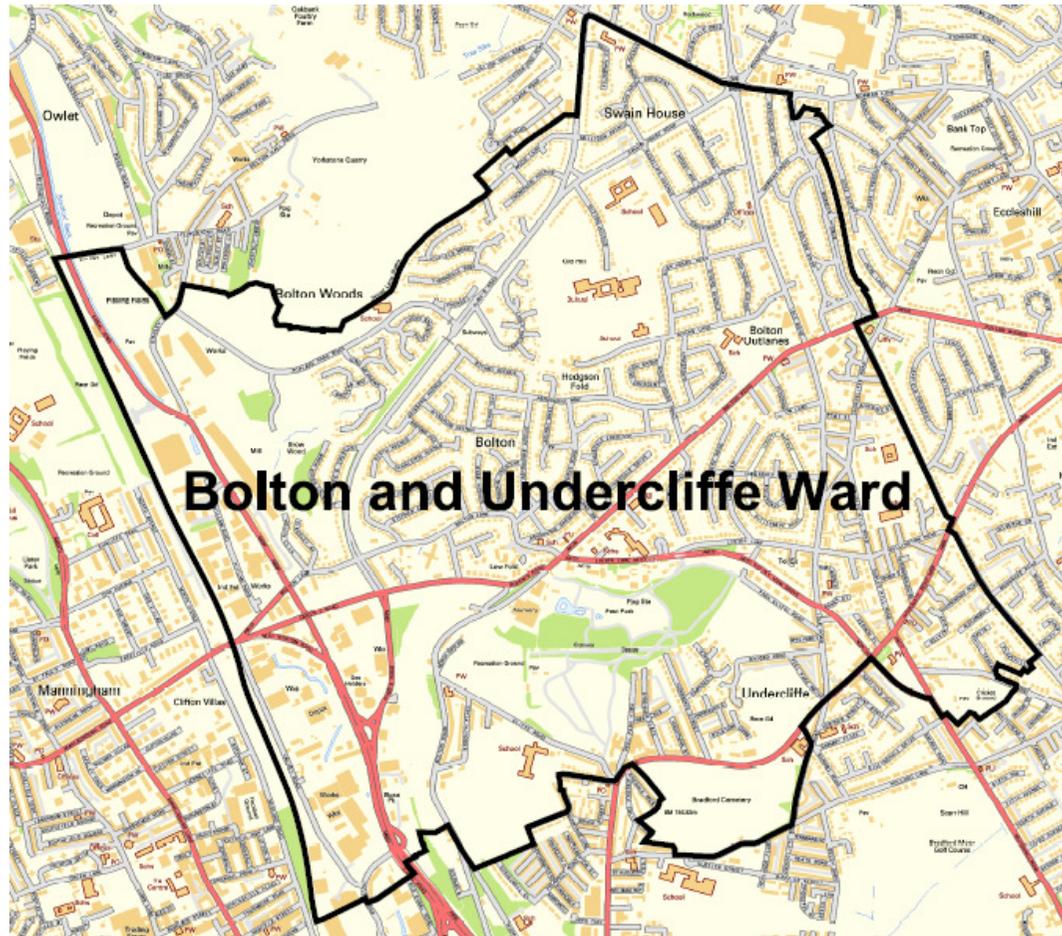


Bolton and Undercliffe Ward Plan 24016 - 2017



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| Ward Members | Cllr Michael Stelling | Cllr Rachel Sunderland | Cllr Tracey Leeming |
| Ward Officer | Ishaq Shafiq | Date completed | March 2016 |

Ward Assessments and Plans:

The Ward Assessment and plan is designed to inform ward working, including action planning and decision making. The document summarises the prevalent strengths and issues within the Ward. This evidence base includes both statistical information as well as qualitative information gained from consultation; partnerships and ward officer team meetings. The Council Ward Officers play a critical role in digesting this information and summarising findings into the most pertinent issues which are presented in the ward plan. Ward plans are approved annually by elected members at the Area Committee and outcomes reported against.

Coordination of local services and devolution of decision making.

The ward plans provides an opportunity for the coordination of services at the lowest decision making level. This ensures that problem solving is effective and efficient utilising local networks to identify concerns and opportunities early on providing efficiency saving and improved local outcomes for the community. Central to an effective ward plan is the coordination by ward officers of public sector services such as neighbourhood policing teams, cleansing, social landlords, public health and youth service to ensure services are tailored to meet local need. In addition ward officers actively support local networks and partnership involving the public, private and third sector as well as the community to build on local assets, improve community cohesion and increase social capital within the ward.

Engaging communities

The ward plan is based on community conversations at neighbourhood forums, with community based groups and organisations, at community events and local partnerships. The process does not revolve around what agencies can do alone but what communities, voluntary and community sector partners and public sector services can collectively achieve if they work closely together. By working with the community to define local priorities we can begin to enable and empower people and communities to support preventative approaches and behavioural change which reduce the demand on public service and produce improved outcomes for people locally. The ward plan process aims to draw the community into thinking of issues and solutions and begin to consider their contribution to the community and their personal responsibility. The key is to establish a partnership process that will not be overly demanding on resources to deliver it whilst at the same time maximising the important contributions that communities, voluntary organisations and public bodies can make to delivering better outcomes.

Section 1: Introduction to Bolton & Undercliffe Ward Plan

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| Ward | Bolton and Undercliffe |
| Ward Officer | Ishaq Shafiq |
| Partners involved | Ward Councillors, Neighbourhood Policing Team, SydWig Cres, Greenwood Community Centre, Friends of Peel Park, New Community Arts Association, BMX Bandits, Undercliffe Cemetery Trust, Phoenix Arts Club, Peel Park Community Centre, St Andrew's Church and groups meeting there, St James Church and groups meeting there, Sorted Church, GOALS, Valley Allotments Association, Oxford Road Residents Association, Bolton History Trail volunteers, Moorside Allotments Association. |
| How does the ward plan work | Ward plans throughout the district engage with the communities identified in the boundary of each ward. The assessment summaries the strengths using both statistical and qualitative information. Each year the plan sets out agreed actions in each ward with the support of a Ward Officer to work with others in seeking solutions. Ward plans are agreed and accountable to the Area committees in each constituency. |
| How to get involved | If you would like to get involved please contact the Ward Officer Ishaq Shafiq on 01274 43106. |

Section 2: Summary of the Bolton & Undercliffe Ward Assessment

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| Population | |
| Community Strengths | There are a number of community based organisations supported by volunteers working across the Ward some of which are listed above. Active citizenship is healthy in the ward as a whole but support for existing volunteers and to community based groups and organisations, and to increase volunteering, will continue to be needed. |
| Cleaner Greener | There are far fewer incidents of littering and flytipping (dumping) than in other wards although people continue to perceive littering as a problem. Graffiti and vegetation (mostly hedges) overhanging footways is much higher. There is a slightly lower than district average of residents using the doorstep recycling service. Dog fouling is consistently raised as an issue by people. |
| Safer Communities | Burglary is the main, ongoing crime across the ward along with theft of motor vehicle. Residents |

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| | tend to be satisfied with the Police and other agencies who deal with anti-social behaviour but see drugs as a problem and feel unsafe after dark locally. Speeding and inappropriate and dangerous parking outside schools and places of worship are regularly raised as an issue. |
| Inequalities Health and wellbeing | Obesity in children entering year 6 at school is higher than the district average as is the proportion of people who have difficulty finding the money to heat their homes. |
| Incomes employment and housing | There are concerns about proposed new housing as part of the Canal Road Corridor improvements and the impact this will have on traffic and local services including schools. |
| Children and young people | Although opportunities to exist for young people to engage in positive activities such as youth clubs and sports, more is felt to be needed to divert them away from anti-social behaviour and crime. Attainment of grades A to C in GCSE's is lower than the district average and it is felt aspiration and attainment could be improved. |
| Stronger Communities | The population of the ward is skewed towards older people as well as more White, mixed race, Indian and 'other' ethnic groups than the district average. The majority of community based groups are linked to faith organisations, mainly Churches. |
| Further information | There is always more that could be said about Bolton and Undercliffe. This Ward Plan captures some of the key challenges, local services, community based work and is backed up by statistical information from West Yorkshire Observatory. (http://www.westyorkshireobservatory.org) |

| 1.0 Cleaner Greener | | | | |
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| Code | Priority | What can Services contribute? | People Can | Named person responsible |
| 1.1 | Improve the visual appearance of the environment by focussing on reducing fly-tipping in hot spots and litter around businesses and schools. | <ul style="list-style-type: none"> Ward Officer to facilitate services to work in a more co-ordinated approach and support residents engaging with backstreet tidy ups, community action days, recycling and supporting Friends of groups. | <ul style="list-style-type: none"> Community Groups and residents to organise community litter picks and report issues to Council Contact / Wardens. Residents and Community Groups to set up and promote | Area Operations Manager Council Ward Officer Police Ward Officer CD Worker |

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| | | <ul style="list-style-type: none"> • Littering – Wardens and PCSOs patrolling and issuing notices in hot spots. • Clean Team and Mechanical Sweeper to target hotspot areas. • Wardens undertake visual audits in hotspot areas and if required refer for enforcement action. • Fly tipping – Wardens patrolling and reporting issues to Environmental Enforcement and raising awareness of Household Waste Collection Centres and Bulk Refuse Collection Service. • Ward Officer / CD Worker / Wardens working with Schools to set up and support Junior Warden Schemes. • Environmental Enforcement to update on enforcement action taken. • Tackle overgrown weeds and vegetation on footpaths and snickets supported by the Probation Service. • Maintenance of Peel Park as a pleasant and usable space. • Develop educational flower beds programme connecting communities and schools with Peel Park. • Support Urban Wildlife projects. • Monthly Ward Team meetings | <p>environmental initiatives such as tidy gardens.</p> <ul style="list-style-type: none"> • Local businesses to take more responsibility for trade waste and litter in the area – businesses adequately secure and properly dispose of waste. • Residents join friend of groups and help arrange positive social engagement activities e.g. littering picking in the local parks and / or woodlands. | <p>Environmental Enforcement Parks and Landscape Community Friends of Groups Schools</p> |
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| | | and 6 weekly Ward Partnership Team meetings. | | |
| 1.2 | Reduce dog fouling across the ward | <ul style="list-style-type: none"> • Promotion of Green Dog Walkers scheme and support to signed up dog owners. • Warden and Ward Officer education and enforcement work with residents focussing on hotspot areas working alongside Ward Councillors. • Encourage residents to report dog fouling. | <ul style="list-style-type: none"> • Work with Friends of Peel Park on dog fouling in Peel Park. • Residents reporting dog owners to the Council to support possible enforcement action being progressed. | Council Ward Officer Area Operations Manager Friends of groups Schools |
| 1.3 | Increase take-up of recycling across the ward. | <ul style="list-style-type: none"> • School recycling facilities and education. • Ward officer and Warden raising awareness of what can be recycled at home, at Household Waste centres and other places locally. • Presentations to Neighbourhood Forums, community groups, parents groups and schools. • Focussed door-to-door work in Undercliffe and other neighbourhoods where recycling rates are lower to increase uptake of recycling by residents. • Support the roll out of the new bin policy encouraging residents to adopt recycle supporting waste minimisation. | <ul style="list-style-type: none"> • Residents take responsibility for their own household waste by recycling more of what they produce. | Ward Officer Area Operations Manager Friends of groups Schools Third sector |
| 2.0 Safer Communities | | | | |
| | | | | Named person |

| Code | Priority | What can Services contribute? | People Can | responsible |
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| 2.1 | Ensure residents are aware of basic crime prevention measures and encouraged to report local priorities to reduce burglary, vehicle crime, drugs associated crime and anti-social behaviour. | <ul style="list-style-type: none"> • Providing targeted support to the most hard to reach residents. • PCSOs / Wardens promote Neighbourhood Watch Schemes, Crimestoppers, OWL and undertake reassurance patrols. • Strengthen links between Schools and Police officers to tackle anti-social behaviour issues particularly within the Swain House area. • Police and Council ASB teams take action such as warning letters, escalating this where appropriate to Court action. • Police / PCSO engagement with young people. • Detached youth work by Youth Service in hotspots such a 5 Lane Ends. • Spot checks carried out re sale of alcohol to under aged people. • Discussions at Ward Partnership Team meetings with partners utilising intelligence to support cross partnership interventions. | <ul style="list-style-type: none"> • Residents follow crime prevention advice, locking doors, windows, sheds and garages. • Residents to support each other through Neighbourhood Watch and Online Watch Initiative. • Residents to challenge and report 'cold callers' and suspicious behaviour and incidents to the Police. • Community Groups to publicise Crimestoppers and Neighbourhood Watch Schemes. • Voluntary youth sessions and activities to divert young people into positive activities. | Police Ward Officer Council Ward Officer Youth Service Area Operations Manager Trading Standards Third Sector |
| 2.2 | Improve road safety encouraging people to drive and park responsibly and promote the concept of walking busses. | <ul style="list-style-type: none"> • Explore reduction of speed limit around schools. • Offer schools educational programmes through the Road Safety Team – supporting pedestrian safety and raise | <ul style="list-style-type: none"> • Drivers drive and park more responsibly. • Parents / carers prepared to park a short distance from schools and walk part of the journey if possible and | Police Ward Officer Council Ward Officer Area Operations Manager |

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| | | <p>awareness of consequences of not using seat belts, child seats and use of mobile phones.</p> <ul style="list-style-type: none"> • Regular Police and Wardens educational and enforcement work around schools including the Peel Park, Poplar and Swain House cluster of school as arranged through the Ward Partnership Team. • Schools to explore the feasibility of walking bus initiatives and other ideas to reduce traffic, dangerous parking and to support walking. • Warden, Police and Ward Officer talks to parents and other groups about parking issues. • Police Roads Team to host enforcement action days for speeding, mobile phone, seat belt and other driving contraventions and promote success stories. | <p>appropriate.</p> <ul style="list-style-type: none"> • Support school walking bus and other projects. | Road Safety Schools |
| 2.6 | Work with / support vulnerable adults and those at risk of domestic violence and / or child sexual exploitation. | <ul style="list-style-type: none"> • Police, Ward Officer and Wardens to inform residents how to report concerns about vulnerable adults, children and young people. • Police and Wardens to report individuals of concern to Adult or Children's Services. • Support to Families at risk by Families First and other services. • Inform isolated adults about local groups and services to reduce | <ul style="list-style-type: none"> • Residents to report concerns about vulnerable adults and children and young people to Adult or Children's Services. | <p>Police Ward Officer Council Ward Officer Area Operations Manager Domestic Violence Co-ordinator Safe Guarding Adult Services Third Sector</p> |

| | | isolation. | | Schools |
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| 3.0 Inequalities, health and Wellbeing | | | | |
| Code | Priority | What can Services contribute? | People Can | Named person responsible |
| 3.1 | Promote and support activities for older people to reduce social isolation. | <ul style="list-style-type: none"> • Ward Officer / CD Worker/ Wardens / PCSOs to promote activities being delivered and support new projects. • Ward Officer / CD Worker/ Wardens / PCSOs to promote Be Neighbourly and other initiatives. | <ul style="list-style-type: none"> • Residents and Community Groups to support and be involved with Be Neighbourly Scheme / Winter Warmth Project. • Community Groups to organise and publicise activities at events / community venues / community websites. | Council Ward Officer CD Worker Area Operations Manager Police Ward Officer |
| 3.2 | Encourage healthy eating and positive individual behaviour life style changes. | <ul style="list-style-type: none"> • Self-care interventions and key messages shared through community engagement opportunities and social media about stop smoking, diabetes, exercise etc. • Nutrition information given to young people at GOALS sessions. • School work on obesity strategy including diet and exercise. • Support or run community health event. • Stop smoking services referrals through GP's. • GP referrals to Bridge Project for Drugs and Piccadilly Project for | <ul style="list-style-type: none"> • Residents groups include healthy options at older people's lunches. • People to make healthier food choices and encouraged to exercise, stop / reduce smoking and manage their own health through self-care initiated actions. • Third sector partners delivering sports and positive health activities – karate, football, cricket etc. | Youth Service Community centres Third sector GPS Public Health Council Ward Officer |

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| | | <p>Alcohol treatment services.</p> <ul style="list-style-type: none"> • Affordable access to sports and leisure facilities including swimming at local authority run swimming pools to increase participation. • Support people to access dental care services. • Youth Service sign post young people to relevant services and assist with access. • Parents groups at schools signposting parents to services. • Promote NHS 111 service and use of local pharmacies for advice where appropriate. • Access to Community Health Champion support via GPs. | | |
| 4.0 Incomes Skills and Housing | | | | |
| Code | Priority | What can Services contribute? | What can the Community Contribute? Individual residents, local groups... | Named person responsible |
| 4.1 | Link people to services to reduce problems with debt, changes to welfare reform and tackle fuel poverty. | <ul style="list-style-type: none"> • Explore possibility of mobile debt advice service provision to reach into neighbourhoods across the ward. • Support people into employment – sign posting to employability programme opportunities. • Raise awareness of foodbanks where appropriate e.g. Trussell Trust, Metropolitan. • Youth Service signposting to | <ul style="list-style-type: none"> • Local foodbanks run by Church on the Way and St Lukes Church. | <p>Incommunities Youth Service Council Ward Officer Community Works Children's Centre Bradford District Credit Union Food Banks</p> |

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| | | <p>relevant services.</p> <ul style="list-style-type: none"> • Advice service @ Community Works Children's Centre. • Promotion of the Bradford District Credit Union to their residents for both savings and loans. • Referrals to support leads for fuel poverty and welfare reforms. • Incommunities Smarterbuys Shop in Bradford to cut down on loan shark and use of high interest loans. | | Community Faith Sector |
| 4.2 | Support local businesses | <ul style="list-style-type: none"> • Develop a Bolton and Undercliffe Business Network. | | Inspired Neighbourhoods Ward Councillors Bradford Council Ward Officer |
| 4.3 | Canal Road Development – new housing | <ul style="list-style-type: none"> • Keep residents informed through planning website and where appropriate Special Neighbourhood Forums. | <ul style="list-style-type: none"> • Residents can check planning website for information on applications made. | Ward Officer Council Regeneration Team |
| 4.4 | Support bringing back empty homes into use and promote good standards of privately tenanted housing | <ul style="list-style-type: none"> • Wardens to undertake patrols and report issues. • Empty Homes Advisor to work with landlords / owners to secure and bring properties back into use Empty Homes Advisor to provide updates at Ward Officer Team meetings. | <ul style="list-style-type: none"> • Residents and Community Groups to report issues to Wardens and Council Contact. • Community Groups to promote support available regarding empty properties at community events, venues and Community Websites. | Council Ward Officer Area Operations Manager Empty Homes Team |

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| | | <ul style="list-style-type: none"> Private tenants informed about their rights to encourage good standard of housing conditions. | | |
| 5.0 Children and Young People | | | | |
| Code | Priority | What can Services contribute? | People Can | Named person responsible |
| 5.1 | Strive to improve educational attainment. | <ul style="list-style-type: none"> Youth Service promoting education and training to young people not in education or training. Youth Service offering accreditations to young people for organising, participation and achievements. Often working in Partnership with other services and organisations. Police / PCSO engagement with young people through youth groups and schools. Annual celebration night run by Youth Service celebrating young people's achievements. | | Youth Service Police Ward Officer Council Ward Officer Youth Service |
| 5.2 | Ensure children and young people have access to good quality provision for fun and sports. | <ul style="list-style-type: none"> Peel Park fitness trail for use by residents to keep fit at no cost. Youth Service team building sessions, games and keeping active at local venues including The Greenwood Centre. Youth Service GOALS sessions – issue based work around health | <ul style="list-style-type: none"> Organise local activities run by volunteers and help to fund raise towards sustaining activities. | Youth Service Police Incommunities Third sector Faith sector Ward Officer Parks and Recreation |

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| | | <p>and fitness.</p> <ul style="list-style-type: none"> • Empower young people to become involved in decision-making. • School sessions include sports and encouragement of children to be active. • Promote and develop play opportunities - Play Team offering free unstructured play to children and families, encourage children to play safely outdoors in open green space. • Develop services for young people at Eccleshill Library (story time), Greenwood Centre and at St Augustine's. | | Play Team |
| 5.3 | Community led school improvement project aimed at introducing a range of positive learning experiences for children and young people. | <ul style="list-style-type: none"> • Inspired Neighbourhoods to explore funding opportunities to enable the employment of a Community Learning Facilitator based in Idle & Thackley but to work across 2 other Wards. • Neighbourhood Services and Youth Service to provide support to community ambitions projects through the use of 5 community facilities (Idle Library building, Springfield Centre, Buck Mill Cottage, Wright Watson Centre and Greenwood Centre) | <ul style="list-style-type: none"> • Young People can influence their school colleagues and friends by encouraging and supporting them to take up PDP's. • Ward Councillors from Bolton & Undercliffe, Eccleshill and Idle & Thackley to develop a project plan and a partnership board to support the project. • Local people can volunteer to support a range of activities and services such as homework clubs, literacy champions and to help run a community library in neighbouring Idle & Thackley. | Ward Councillors |

| | | | <ul style="list-style-type: none"> • Ward Councillors from Bolton & Undercliffe, Eccleshill and Idle & Thackley to facilitate discussions with services and local businesses to help young people attain work experience and placements. | |
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| 6. Stronger Communities | | | | |
| Code | Priority | What can Services contribute? | People Can | Named person responsible |
| 6.1 | Support, encourage and develop opportunities for residents to volunteer to get involved in a wide range of activities and projects connecting people from different faiths, ethnicities and ages. | <ul style="list-style-type: none"> • Work with young people, people of different racial backgrounds, faiths, cultures and ethnicities to encourage their own involvement in local projects. Develop a multi-faith forum for the ward and host multi-faith celebration events. • Support the Big Lunch – in June and link into national Volunteers. • Youth Service recruit and train volunteers to build capacity in sessions and increase the support to work with young people. • Support Volunteering week events – June. • Support the development of Friends of Groups. • Support facilitating the development of the Greenwood Centre as a community space. • Encourage residents to report | <ul style="list-style-type: none"> • Involvement of local residents in residents groups and other voluntary organisations. • Involvement of volunteers at local community centres and faith organisations and in running activities for others. • Support the Big Lunch – in June and national Volunteers week 1-7th June. • Residents encouraged to develop self-help approaches and community solutions to local issues where appropriate. | <ul style="list-style-type: none"> • Council Ward Officer • Youth Service • Third sector including faith groups • Residents |

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| | | <p>issues to agencies and Council services and explore community responses as part of the solutions approach.</p> <ul style="list-style-type: none">• Develop snow warden networks.• Support community groups to access funding opportunities internal and external to the Council.• Support voluntary groups such as Bolton History Trail. | | |
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